

Hardware/Platform	Microsoft Windows		
Operating System	Windows Vista Service Pack 2	Windows 7 Service Pack 1	Windows 8.1
Total RAM	2 GB		
	Firefox Final Release Channel or Google Chrome Stable Channel (See Notes below)		
	Internet Explorer 9	Internet Explorer 10	
CPU	Intel Pentium III/AMD Athlon processor (1GHz+)		
Hard Drive (HD)	20 GB		
Free HD Space	15 GB		
Monitor Resolution	1024 x 768		
Internet Connection	Cable Broadband or DSL connection		
Audio Card	24-bit sound card		
Video Card	64 MB VRAM with True Color (24-bit or 32-bit)		
Adobe Reader	Adobe Reader 10+		
Adobe Flash	Flash Player 11+		
Adobe Shockwave	Shockwave Player 11+		
Apple QuickTime	QuickTime 7.6.0+		
MS Media Player	Windows Media Player 12+		
RealNetwork Player	RealPlayer SP+		
Sun JRE	Latest version of Sun JRE 6. http://www.java.com/		
Hardware/Platform	Apple Macintosh		
Operating System	Mac OSX 10.7 (Lion)	Mac OS X 10.8 (Mountain Lion)	Mac OS X 10.9 (Maverick)
Total RAM	1 GB		
	Firefox Final Release Channel or Google Chrome Stable Channel (See Notes below)		
Browser	Safari 5.1	Safari 6.0	Safari 7.0
CPU	Intel (1GHz+)		
Hard Drive (HD)	9 GB		
Free HD Space	3 GB		
Monitor Resolution	1024 x 768		
Internet Connection	Cable Broadband or DSL connection		
Audio Card	24-bit sound card		
Video Card	Virtual memory turned on and allocated to at least 128 MB		
Adobe Reader	Adobe Reader 10+		
Adobe Flash	Flash Player 11+		
Adobe Shockwave	Shockwave Player 11+		
Apple QuickTime	QuickTime 7.6.0+		
MS Media Player	Flip4Mac WMV Components for QuickTime		
RealNetwork Player	RealPlayer SP		
Sun JRE	Latest version of Sun JRE 6. http://developer.apple.com/java/		

Important Notes:

Blackboard is supporting all newer stable versions of Chrome and Firefox.

Both Google Chrome and Mozilla Firefox have moved to a rapid release cycle. Roughly every six weeks for major releases. Latest Support Firefox Final Channel is Version 31. Latest Support Google Chrome Stable Channel is Version 36.

JAWS 11 and 12 are used during accessibility testing.

Blackboard strives to make all its products as accessible as possible.

The following technologies are NOT supported:

Microsoft Corporation support for Windows Vista Service Pack 2 (SP2) main stream support ended April 10, 2012.

Microsoft Corporation support for Windows Vista Service Pack 2 (SP2) extended support ends April 11, 2017.

Microsoft Corporation support for Windows 7 Service Pack 1 (SP1) main stream support ended January 12, 2015.

Microsoft Corporation support for Windows 7 Service Pack 1 (SP1) extended support ends January 14, 2020.

<http://windows.microsoft.com/en-us/windows/products/lifecycle>