

What is JKO Mobile?

JKO Mobile is a mobile application ("app") that you can download to a mobile device such as a mobile phone or tablet.

With JKO Mobile, you can:

- Get the latest JKO news
- Download unclassified books, working aids, videos, & podcasts
- Download and take unclassified courses on your mobile device

How do I access it?

- The JKO Mobile App is available in both the Apple and Android app stores (search for JKO)
- JKO Mobile works best with the iOS 5 and Android 2.3 Operating Systems (OS)
- The JKO Mobile App is free to download and use
- Public content (not for credit) is available, along with content that is only accessible with a Personal Identification Number (PIN)

Why do I need a PIN?

You need a PIN to access courses for which you can receive a certificate. To obtain your PIN, simply complete the Intro to JKO Mobile Course (J7OP-US1126) on the JKO LCMS.

1. Go to <https://jkodirect.jten.mil> & log in.
2. Select "Course Catalog."
3. Enter JKO Mobile in the search box above "Title".
4. Select "Search"
5. Select the "Enroll" button, follow the confirmation prompts, & select "Launch".
6. Complete the course to obtain a PIN.

- If you forget your PIN, you will need to retake the course



How do I get a certificate?

- Course completions are sent to the desktop JKO LCMS, <https://jkodirect.jten.mil>, when you have connectivity (if the course provides a certificate)
- Be sure you "Sync" your device for your completion to transfer to the JKO LCMS.
- You cannot get a certificate from your mobile device due to PII limitations

Need help?

For any questions, please contact the JKO Help Desk at:

- Comm: 757-203-5654
- DSN: 668-5654
- jkohelpdesk@jten.mil